

# CHANGING THE SECONDARY TRANSFORMER

## On the PVM500-Series Power Supply

IF YOU NEED TO CHANGE THE SECONDARY TRANSFORMER, YOU HAVE THREE OPTIONS:

1. Get a New Transformer and Change It Yourself: purchase another secondary transformer from us, desolder the existing transformer and solder the new transformer in its place. Or [contact](#) sales for an RMA number (Return Merchandize Authorization) to exchange your existing transformer. Then ship your original transformer back to us and we will exchange it for the one you require (where again you will change it yourself). Your cost will be \$25 for evaluating the return and preparing it for reuse. You will be responsible for all shipping costs.
2. Return the PVM500 Power Supply for Us to Change the Transformer: [contact](#) sales for an RMA number. Your cost will be \$75 for shop charges and you will be responsible for shipping.
3. If You Don't Know Which Secondary Transformer You Need: you may send your plasma assembly to us (your device, load, or whatever it is you're trying to power with the PVM500), by [contacting](#) sales for an RMA number. Once we get your assembly and test it, we will contact you and let you know which secondary transformer will correctly power it, along with pricing. You will be responsible for shipping.

*To Contact Our Sales Department: call 603-673-4730, or send us an [email](#).*